

Support Options

DEMONSTRATIONS

PushButtonPD™ Demonstrations are available to anyone directly supporting the U.S. Federal and/or State, Local, Tribal, Territorial (SLTT) government.

1. **NUMBER OF PARTICIPANTS.** Determine the number of participants.
 - a. **Human Capital.** The recommendation is that the first demonstration is given to Human Capital leadership and/or classification section. Without Human Capital support, it is not possible to effectively implement the tool within the organization.
 - b. **Hiring Officials.** Follow-on demonstrations may include hiring officials or other leadership, as needed.
2. **AVAILABLE DATE/TIMES.** Determine the available dates and times. We recommend proposing more than one date and/or time to facilitate scheduling and ensure we are able to accommodate the request.
3. **IN-PERSON OR REMOTE**
 - a. **In-person.** In-person demonstrations are possible in the greater Washington D.C. area. In-person demonstrations only require a means of laptop projection (preferably with HDMI cable, but RGB can be utilized as well).
 - b. **Remote.** Determine whether remote demonstration is required and the number of participants. You may test remote connectivity at any time by logging into <https://share.dhs.gov/PushButtonPD> as a GUEST. If you are able to reach the lobby and are waiting for admission, the test was successful and remote sessions are possible.
4. **CONTACT CMSI.** Send the information request to CMSI@hq.dhs.gov.

TRAINING

Currently all training provided by DHS CMSI is no-cost, as resource permits. Training will be provided to government employees and/or contractors directly supporting Federal Government and State, Local, Tribal, Territorial (SLTT) Human Capital, hiring officials, and/or hiring operations. Training will not be provided to other third parties at this time.

1. **INFORMATION REQUIRED.** The information required to set up a training session is identical to a demonstration with one exception. The requestor must also include the desired training topic(s).
2. **TRAINING TOPIC AREAS.** Training of the tool may be arranged at any level of detail. Some topics are restricted to Departments, Agencies, and their support staff signing the Memorandum of Agreement which provides source code access.

OTHER SUPPORT OPTIONS

Please contact CMSI@hq.dhs.gov for assistance.